

Terms and Conditions

1. Introduction

Welcome to HighVibeMike (the “Website”) and the services provided by Michael Vandenberg (trading as “HighVibeMike”, “we”, “our”, “us”). By using this Website, booking services, joining retreats, paying for packages or communicating with us you agree to these Terms & Conditions. If you do not agree, please do not use the Website or book services.

Contact: +27 79 497 2000 · highvibemike@gmail.com.

2. Services

We provide spiritual guidance, one-on-one sessions, couples sessions, shamanic journeys, retreats, online courses and packages as advertised on the Website. Specific terms for any package, retreat or program are provided on the relevant program page and/or booking confirmation.

3. Bookings, Payment & Confirmation

- Bookings are confirmed only after full payment (or agreed deposit) is received.
- We accept payment methods set out at checkout; the Website or payment provider may apply transaction/processing terms.
- All fees are quoted in the currency shown on the booking page. Any taxes or foreign transaction fees are the responsibility of the client.

4. Cancellations & Refunds

- Cancellations by the client must be notified in writing +27 79 497 2000.
- Sessions not cancelled within 24-hours before the appointment time, or no shows, are payable in full.
- For multi-session packages, unused sessions may be forfeited unless otherwise agreed in writing.
- Cancellations and refund policies related to specific events or retreats will be communicated on the marketing material for the relevant event or retreat.

5. Health, Medical & Professional Disclaimer

- Our services are spiritual, coaching and energy/healing based and are **not** a substitute for medical, psychiatric, legal, financial or other professional advice. If you have physical or mental health concerns, you should consult a licensed medical or mental-health professional.
- If you are under medication or in active mental-health treatment, please consult your healthcare provider before participating.

6. Client Conduct & Boundaries

- Respectful behaviour is required in all sessions and events. We reserve the right to terminate a session or refuse entry to events where abusive or unsafe behaviour occurs; fees may not be refunded in such cases.

7. Confidentiality & Limits

- Sessions are treated as confidential between practitioner and client. However, confidentiality may be limited where required by law (e.g., threat of harm to self/others) or where disclosure is necessary to protect safety or to comply with a court order.

8. Intellectual Property

- All site content, course materials, session outlines, audio/video and text are the intellectual property of HighVibeMike unless explicitly stated otherwise. You may not reproduce, distribute or resell content without prior written consent.

9. Liability & Indemnity

- To the maximum extent permitted by law, we disclaim liability for any loss, damage, cost or expense arising from use of our services or the Website, including indirect or consequential loss. Our total liability shall not exceed the amount you paid for the relevant service.
- You indemnify us against claims arising from your misuse of services or breach of these Terms.

10. Third-Party Links & Resources

- The Website may link to third-party sites or tools (payment processors, booking platforms, social media). We are not responsible for the content, policies or practices of third parties.

11. Changes to T&Cs

- We may update these Terms from time to time. Material changes will be posted on the Website and come into effect as stated. Continued use of services after updates constitutes acceptance.

12. Governing Law & Jurisdiction

- These Terms are governed by the laws of the Republic of South Africa. Disputes will be subject to the relevant South African courts (unless otherwise agreed).

13. Contact & Complaints

- For questions or complaints about these Terms, services, or privacy matters:
highvibemike@gmail.com · +27 79 497 2000.